

AHCCCS- QUICK LINKS REFERENCE

- Main page: <https://www.azahcccs.gov/>
- AHCCCS Complete Care (ACC plans) <https://www.azahcccs.gov/AHCCCS/Initiatives/AHCCCSCompleteCare/>
- All FAQ's related to the ACC programs
<https://www.azahcccs.gov/AHCCCS/Initiatives/AHCCCSCompleteCare/faq.html>
- This page has the ACC presentation and the ACC integrated delivery chart
<https://www.azahcccs.gov/AHCCCS/Initiatives/AHCCCSCompleteCare/CommunityResources/>
- How to Apply for AHCCCS Medical Assistance/Kids Care
<https://www.azahcccs.gov/Members/GetCovered/apply.html>
- Guides and Manuals for Health Plans and Providers
<https://www.azahcccs.gov/PlansProviders/GuidesManualsPolicies/index.html>
- American Indian Medical Home and other resources
<https://www.azahcccs.gov/AmericanIndians/AmericanIndianMedicalHome/>
- Health Care Advocacy and Advancement (This site has committees and programs that provide AHCCCS with the voice of the community)
<https://www.azahcccs.gov/AHCCCS/HealthcareAdvocacy/>

Below are links to the initiative around integrating CRS members into the new ACC plans, FAQ's and a link to the four CRS MSIC's websites.

<https://www.azahcccs.gov/AHCCCS/Initiatives/AHCCCSCompleteCare/CRS/>

<https://www.azahcccs.gov/AHCCCS/Initiatives/CareCoordination/CRS.html>

<https://www.azahcccs.gov/AHCCCS/Downloads/ACC/ACCCRSFAQ.pdf>

Flagstaff: <https://nahealth.com/childrens-health-center>

Phoenix: <https://www.dmgcrs.org/>

Tucson: <https://www.childrensclinics.org/>

Yuma: <https://www.yumaregional.org/Medical-Services/Pediatric-Care/Pediatric-Sub-Specialty-Clinic/Children-s-Rehabilitation-Services>

AHCCCS Office of Individual and Family Affairs - OIFA (this is where you can sign up for the Friday Newsletter)

<https://www.azahcccs.gov/AHCCCS/HealthcareAdvocacy/OIFA.html>

Contacts below for ACC plans OIFA Representative

AHCCCS and ACC Affiliated Health Plans

- Kathy Bashor
- Kathy.Bashor@azahcccs.gov
- 480-440-8405

Arizona Complete Health - Complete Care Plan

- Tony Smith
- ANTSMITH@azcompletehealth.com
- 480-689-1995 Cell 520-809-6526 Direct

Banner University Family Care

- Colleen McGregor
- Colleen.McGregor@bannerhealth.com
- 480-827-5988

Care1st

- Debra Jorgensen
- debra.jorgensen@wellcare.com
- 602.474.1305 Cell 602-778-1305 Direct

Magellan Complete Care

- Joshua Sprunger
- sprungerj@magellanhealth.com
- 480-263-1001 Cell 480-624-9714 Office

Mercy Care

- Laura Piontkowski (Interim)
- PiontkowskiL@mercycareaz.org
- 602-621-0110 Mobile 602-453-8416 Office

Steward Health Choice Arizona

- Veronica Welch
- Veronica.Welch@steward.org
- 928-214-2168

UnitedHealthcare Community Plan

- Dawn McReynolds
- dawn_mcreynolds@uhc.com
- 602-255-8605

ACC plans are available in the North, Central and South geographical service areas of Arizona:

North GSA (Apache, Coconino, Mohave, Navajo and Yavapai Counties):

- Care 1st
- Steward Health Choice Arizona

Central GSA (Maricopa, Gila and Pinal Counties):

- Banner University Family Care
- Care 1st
- Steward Health Choice Arizona
- Arizona Complete Health
- Magellan Complete Care
- Mercy Care
- UnitedHealthcare Community Plan

South GSA (Cochise, Graham, Greenlee, La Paz, Pima, Santa Cruz and Yuma Counties):

Banner University Family Care

Arizona Complete Health

UnitedHealthcare Community Plan (Pima County only)

Note: Zip codes 85542, 85192, 85550 (mostly in the an Carlos Tribal area) are included in the South GSA.

ACC Health Plans	Website	Phone #
Care1st Health Plan	www.care1staz.com	1-866-560-4042
Steward Health Choice Arizona	www.StewardHealthChoiceAZ.com	1-800-322-8670
Magellan Complete Care	www.mccofaz.com	1-800-424-5891
Mercy Care	www.mercycareaz.org	1-800-624-3879
Banner-University Family Care	www.bannerufc.com/acc	1-800-582-8686
UnitedHealthcare Community Plan	https://www.uhccommunityplan.com	1-800-348-4058
Arizona Complete Health-Complete Care Plan	www.azcompletehealth.com/complecare	1-888-788-4408